

## HEALTH & WELFARE

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June 25, 2007

Stephenie Ellwood, Administrator Gables Special Needs II 830 1st Street Idaho Falls, ID 83401

Dear Ms. Ellwood:

On June 7, 2007, a complaint investigation survey was conducted at Gables Special Needs II - Gables Management, LLC. The survey was conducted by Sydnie Braithwaite, RN and Polly Watt-Geier, MSW. This report outlines the findings of our investigation.

## Complaint # ID00002686

Allegation #1:

A caregiver from Gables Special Needs II went over to assist a second caregiver in the Gables Special Needs I. The residents in Gables Special Needs II were left unattended when this happened.

Findings:

On June 7, 2007 at 8:00 a.m., the two facility buildings were observed to have a caregiver in each building. Additionally, a floater caregiver was observed to float between the two buildings to assist with the resident's needs.

Review of the facility's June 2007 schedule revealed, each facility had a caregiver assigned on 12 hour shifts and a floater caregiver was assigned from 6:00 a.m. to 4:00 p.m., and from 4:00 p.m. to 9:00 p.m.

3 caregivers, the house manager and the administrator were interviewed. They all stated the facility had a caregiver in each building and an additional floater caregiver from 6:00 a.m. to 4:00 p.m., and from 4:00 p.m. to 9:00 p.m. They also stated if a floater staff was not on the schedule, the house manager would be called and she would return to the facility to assist with resident care needs.

Conclusion:

Unsubstantiated. Although it may have occurred, it could not be determined during the complaint investigation.

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As no deficiencies were cited as a result of our investigation, no response is necessary to this report. Thank you to you and your staff for the courtesies extended to us on our visit.

Sincerely,

POLLY WATT-GEIER, MSW

Team Leader

Health Facility Surveyor

Residential Community Care Program

PWG/sc

c: Jamie Simpson, MBA, QMRP, Supervisor, Residential Community Care Program

Polly Watt-Geier, MSW, Health Facility Surveyor